



Corporate Plan 2007 -11

Foreword

Your Council provides a vast range of different services to nearly 130,000 residents in the towns and villages of Thanet. We must ensure that our services offer best value for money and are sustainable so that we can deliver a better future for our community.

Over the past few years, we have seen some great improvements in the Council and in Thanet, including major strides in service delivery in our waste collection, our benefits service and our customer contact centre but we still have lots to do to ensure that all local residents enjoy a standard of living equivalent to the rest of Kent. To achieve this we must have a clear sense of direction and purpose in the work we do.

The Corporate Plan sets clear objectives and ambitions for us to work towards over the next four years. It covers all of our different services from rubbish and recycling collections to regeneration and housing. We have identified what we need to do to achieve our ambitions and when Thanet residents can expect to see what we have achieved. Look through the themes to see what we will be doing for Thanet over the next four years.

Looking forward to a cleaner, greener and safer future

Cllr Sandy Ezekiel

Leader

Introduction

Our Corporate plan sets out our aims and ambitions for Thanet for 2007 - 11 across six key themes. In developing this four-year plan, we have drawn on information from previous planning documents and feedback from the community to create a full action plan. The draft has been shaped by the views of our partners from the public and private sectors and of the residents of Thanet, this ensures that our actions reflect the desires and needs of the area.

We have tried to be clear and specific about what the Council can deliver directly itself, but the plan also includes aspirations that can only be delivered through effective partnership working with other organisations and the community. We plan to measure the success of our actions along the way by using performance indicators, which are set both nationally and locally to Thanet. Each Head of Service within the Council will also monitor regularly and review annually the Council's aims and ambitions so we keep an eye on how things are going in line with our plan.

The plan is built around six key themes:

- [Thanet's Economy](#)
- [Safe Neighbourhoods](#)
- [Beautiful Thanet](#)
- [Quality Housing](#)
- [Healthy Communities](#)
- [Modern Council](#)

These themes represent the services that the Council delivers to the community and all contribute to making Thanet a better place.

Exciting times lie ahead for Thanet and I can't wait to see the results of our Corporate Plan making a difference to our residents.

Richard Samuel

Chief Executive

Thanet District Council, PO Box 9, Cecil Street, Margate, Kent, CT9 1XZ Telephone: 01843 577000 Fax: 01843 290906 © Thanet District Council
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Sophie Chadwick

Corporate Communications & Policy Manager

E-mail: sophie.chadwick@thanet.gov.uk

Tel: 01843 577631