

## At risk of becoming homeless?

If you are homeless or about to become homeless you can apply to us for help in finding a home.

We can also provide advice to help you to avoid losing your home.

If you are living in Thanet and there is a possibility that you could lose your home in the near future you can get advice from Thanet District Council's housing options team:

- You may be having difficulties claiming Housing Benefit on your home.
- You might have lost your job and are having difficulties paying for your home.
- You may have family disputes etc.

The housing options team will be able to provide you with appropriate advice and assistance to help you avoid becoming homeless.

## Contact Us

For any questions, please call 01843 577277 or email [housing@thanet.gov.uk](mailto:housing@thanet.gov.uk)

The first step you should make is to contact us and then we can make an appointment for you to come in and discuss the best way to prevent you from becoming homeless. When we meet you we will explain some of the housing options that are available to you.

## Resolving your housing problems

In some cases we may want to visit you in your home to see if we can work with you to resolve your housing difficulties. Sometimes we may be able to help you and your household resolve any conflicts you may be having. This may prevent you or someone who lives with you becoming homeless.

## Contact your landlord

If you are living in a privately rented property and are having problems paying your rent, you

should contact your landlord as soon as possible before the situation gets worse.

If you don't feel happy to do this, we can do it for you. Often we can work with you and your landlord to reach a satisfactory conclusion for you both.

We can also give you advice on the housing benefits you may be entitled to.

## Finding alternative accommodation – Rent Deposit

When you come and speak to one of the team, the rent deposit scheme is an option, which may be discussed. We will help you look for a suitable property and if you feel happy with it then, in some cases, we can help with a deposit.

This must be paid back on a weekly basis, but we will ensure this is manageable for you. For more information on the Rent Deposit Scheme please call the Housing Options team on 577277.

## Contact Us

Contact us to discuss any problems or worries you may have with regard to your housing situation and we will do all we can to help you.

## Other useful numbers:

Citizens Advice Bureau - 01843 225973

Breakthrough - 01843 230222

Connections Kent and Medway - 01843 232273

## Need help finding a place to live?

We try to help provide information to those people who are homeless or about to become homeless. Please contact the Housing Options team to discuss how best you can find accommodation.

A1 Property Rentals 78 Queen Street, Ramsgate	Tel: 01843 852500
Adams Property Services 2, Bath Road, Margate	Tel: 01843 220168
Appletons Letting 25, Cecil Square,	Tel: 01843: 230657 / 866606

Margate	230672
Belmonte Bowmanor Management 123, High Street, Broadstairs	Tel: 01843 861202 / 866606
Broadgate Properties 98a High Street, Broadstairs	Tel: 01843 866255
Elaine's Letting Agency Mont Hamil House, Chapel Place, Ramsgate	Tel: 01843 570444
Homes 4 U 62a Ramsgate Road, Margate	Tel: 01843 229312
KS Property Services 26 The Square, Birchington	Tel: 01843 843845
Lovetts Rental Service Broadstairs	Tel: 01843 861455
Miles & Barr 51 Queen Street, Ramsgate	Tel: 01843 572000
Milton Ashbury Letting Agents 122, Northdown Road, Cliftonville	Tel: 01843 225533
Pearson Gore Letting Agency 44-46 Queen Street, Ramsgate	Tel: 01843 851000



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Please also refer to our Homeless decisions leaflet

**If you would like a copy of this document in a different format such as Braille, audio or large print, or in another language, please call 01843 577165**

