MTF PRIORITIES

1. **Community engagement and cohesion**
2. **Protecting vulnerable groups**
3. **Transform and sustain outcomes for the community**

FOCUS	NARRATIVE	RAG
1 Reducing the threat, risk and harm of county lines	Lead on response to emerging threats which has a focus on the delivery of support as well as the disruption of criminal activity. In part this has lead to the implementation of the Gangs and County Lines Contextual Safeguarding Meeting	🟧
2 Reconvene Neighbourhood Responsibility Panels with a focus on Integrated Offender Management clients/ prison releases	Delivery of neighbourhood responsibility panels which enabled vulnerable clients to collaborate with service providers in order to assess their needs and and develop inter-agency action plans to address immediate/ mid term needs.	🟥
3 Develop an MTF support programme for care leavers	Develop an offer within district tailored to reduce risk to those leaving the care system and work to improve life chances.	🟧
4 Deliver projects within communities that have complex and recurring problems	Project delivery using a problem orientated policing approach with the SARA model as its vehicle utilising a Adaptive project framework for flexible delivery.	🟩
5 Supporting people currently experiencing or at risk of domestic abuse +VP	Fund and deliver home safety and security devices and "Gap Fill" provisions for those at high risk of domestic abuse (Including Thanet residents moved out of district in emergency placements)	🟩
6 Reducing the risks to people from serious and organised crime	4 P Principles Pursue, Prevent, Protect, Prepare "Ensure victims and witnesses affected by serious and organised crime have the support which they need.	🟩
7 Safe and well checks and client referral on behalf of partners	Safeguarding and checks on people at home to reduce risk onbehalf or partners	🟩
8 Develop a multi agency response to issues of exploitation	Develop and undertake 'preventative and targeted interventions' to safeguard and reduce the threat risk and harm to individuals referred to the MTF as either directly affected or at risk of being affected by this form of exploitation.	🟧

PRIORITY ONE: Community Engagement and Cohesion

PRIORITY	NARRATIVE	RAG
1 Develop a problem profile in terms of partnership data.	Harm profile emebedded in SARA	🟩
2 Tailor initial survey of residents as part of the community engagement	Thanet & You survey form (T&Y) created to support community engagement	🟩
3 Analysis of data from the survey	Community survey developed. Action incomplete as Neighbourhood Engagement Days suspended due to COVID-19	🟩
4 Identify themes to be targeted from data	Cross section of agency data currently utilised. Lived experience data from community not currently utilised due to suspension of Neighbourhood Engagement Days	🟩
5 Develop targeted delivery plans	SARA process embedded	🟩
6 Implement plans	SARA projects active	🟩
7 Exit survey to demonstrate change	Community survey developed. Action incomplete as Neighbourhood Engagement Days suspended due to COVID-19	🟩
8 Evaluation and benefit analysis	Evaluation and benefit analysis created for post-project evaluation. Document created for evaluation of cost savings	🟩
9 Consolidation (sustainability) plan	Built into SARA projects. Measured at final evaluation	🟩

PRIORITY TWO: Protecting Vulnerable Groups

PRIORITY	NARRATIVE	RAG
1 Develop a harm profile utilising partnership data	Harm profile embedded in SARA	🟩
2 Identify target groups	Ward profile and practitioner data in place	🟩
3 Tailor initial survey (from data) to target groups	Practitioner data utilised	🟩

4	Analysis of data from the survey	Neighbourhood Engagement Days recommenced May 2021	🟩
5	Identify themes to be targeted from data	Practitioner data collated (revised T&Y)	🟩
6	Develop targeted delivery plans	SARA process embedded	🟩
7	Implement plans	SARA process embedded	🟩
8	Exit survey to demonstrate change	Community survey developed. Action incomplete as Neighbourhood Engagement Days suspended due to COVID-19	🟩
9	Evaluation and benefit analysis	Evaluation and benefit analysis created for 03/12/21 - post-project evaluation	🟩
10	Consolidation (sustainability) plan	Builti into SARA projects. Measured at final evaluation	🟩

PRIORITY THREE: Transform and sustain outcomes for the community

	PRIORITY	NARRATIVE	RAG
1	Deconflict and collaborate on projects to ensure efficient use of resources	All agencies accessing shared IT platform. Mechanism in place for other partners to access	🟩
2	Secure TLG sign-off for new workstreams/projects	Project pro-forma in place	🟩
3	Track and monitor service delivery for interventions	Evaluation framework in place for SARA projects	🟩
4	Track and monitor funding applications	Funding application and monitoring regime in place	🟩
5	Hold service providers to account for adherence to the agreed level of service provision	Evaluation framework in place for SARA projects. Bi-weekly updates provided by relevant partners	🟩
6	Report progress to the TLG - budget, funding and project management (6-monthly)	Data capture mechanism in place. Format for report to be agreed	🟩
7	Track and audit the long-term success of MTF interventions	Evaluation framework in place	🟩

Last updated 25/08/2021

Referral statistics

From the period **1st January 2021**, Thanet Multi-agency Task Force has received **188 referrals**. We **accepted 128 referrals** and of these, **124 have been completed** to date. **4 are ongoing**. In 2020, the MTF had received **84** referrals -- this equates to a **124% increase** in 2021.

MONTH	TOTAL REFS	ACCEPTED	REJECTED	SARAS	COMPLETED
January	17	10	7	0	10
February	16	15	1	0	15
March	22	20	2	0	20
April	21	15	6	0	15
May	12	10	2	0	10
June	17	11	6	0	11
July	21	11	10	0	11
August	14	8	6	0	8
September	16	11	3	1	10
October	7	2	4	1	2
November	19	11	8	1	9
December	6	4	2	0	3
TOTAL	188	128	57	3	124

Last updated 15/12/2021

MTF Referrals 2021
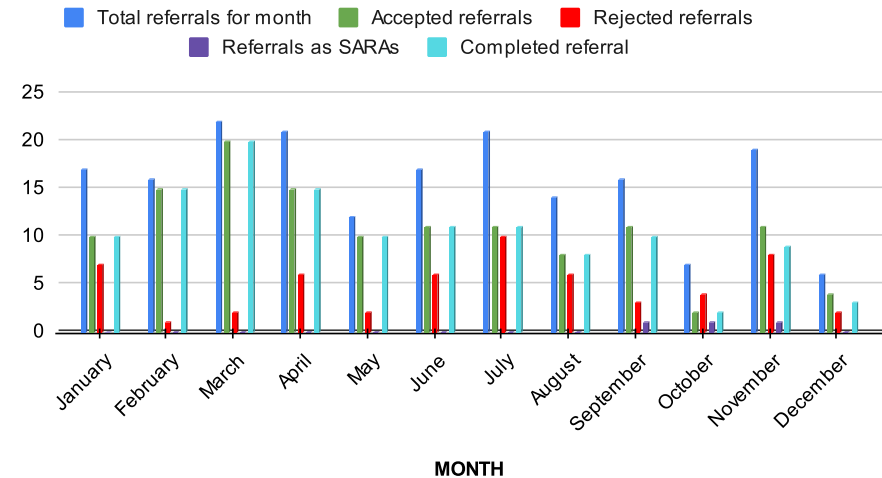
Intervention by theme

Agency referrals to MTF are based upon **5 key criteria**. From **January 2021 to December 2021**, triage, support and enforcement has been provided around the following concerns.

KEY CRITERIA (referrals accepted)	NUMBER
Drug & alcohol issues	4
Physical & mental health conditions	41
Social issues	64
Criminal activity or association	8
Risk or harm	11
Home security referrals	46
TOTAL	174

Last updated 14/12/2021

Home security referrals 26.4%

Risk or harm 6.3%

Criminal activity or association 4.6%

Drug & alcohol issues 2.3%

Physical & mental health conditions 23.6%

Social issues 36.8%
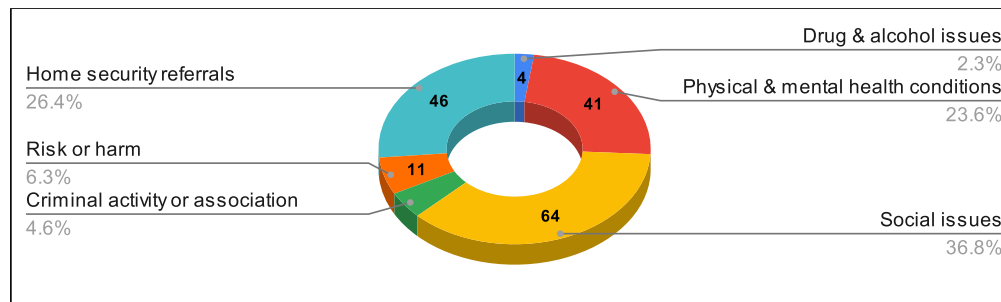
Safe & well home visits

Safe and well is an interagency service the MTF provides on behalf of/alongside partner agencies to assess threat, risk and harm. This data does NOT include additional safe and well checks for clinically extremely vulnerable residents as a result of COVID-19 activities. Data is from **January 2021 onwards.**

AGENCY	NUMBER
Department for Work & Pensions	186
Kent County Council	330
Kent Police	145
Kent Fire & Rescue Service	111
TOTAL	772

Last updated 14/12/2021

Kent Fire & Rescue Service
14.4%

Kent Police
18.8%

Department for Work & Pensions
24.1%

Kent County Council
42.7%

111
186
145
330
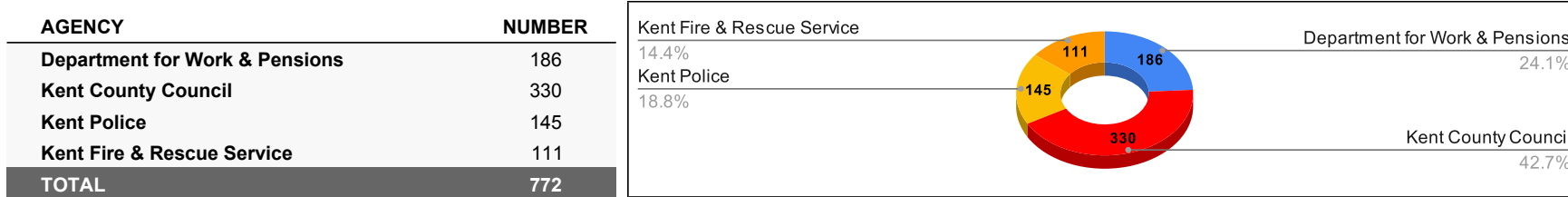
Support for domestic abuse victims

The MTF have the district lead in the installation of home safety devices such as alarms/window locks and door braces. The data below is for the years of 2020 and 2021.

2021

REFERRING AGENCY	NUMBER OF REFERRALS
Social Housing	4
Oasis Domestic Abuse Service	18
Kent Police	8
Kent Fire & Rescue Service	9
Early Help (KCC Children's Services)	2
Department for Work & Pensions	3
NHS	0
TDC Community Safety Unit	3

Last updated 14/12/2021
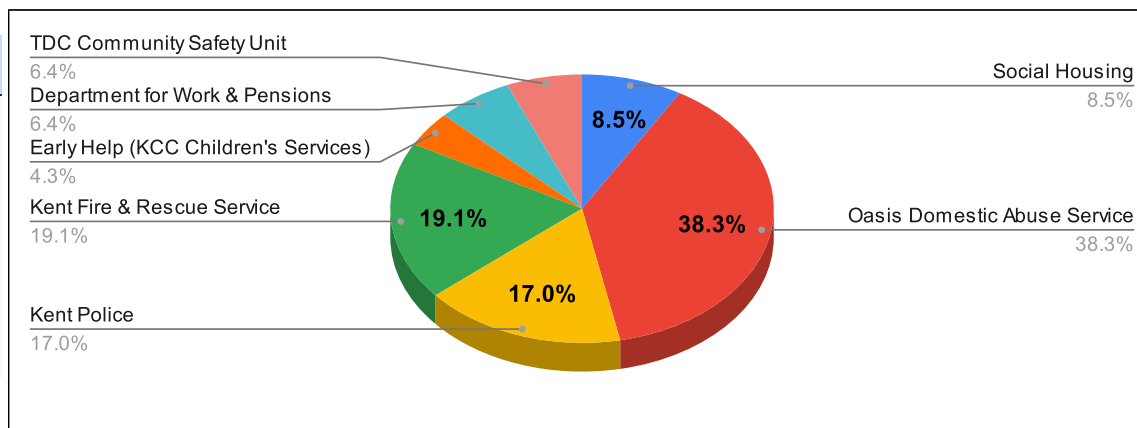

TDC Community Safety Unit 6.4%
Department for Work & Pensions 6.4%
Early Help (KCC Children's Services) 4.3%
Kent Fire & Rescue Service 19.1%
Kent Police 17.0%
Social Housing 8.5%
Oasis Domestic Abuse Service 38.3%

2020

REFERRING AGENCY	NUMBER OF REFERRALS
Social Housing	2
Oasis Domestic Abuse Service	32
Kent Police	9
Kent Fire & Rescue Service	2
Early Help (KCC Children's Services)	1
Department for Work & Pensions	2
NHS	3

NHS 5.9%
Department for Work & Pensions 3.9%
Kent Fire & Rescue Service 3.9%
Kent Police 17.6%
Social Housing 3.9%
Oasis Domestic Abuse Service 62.7%
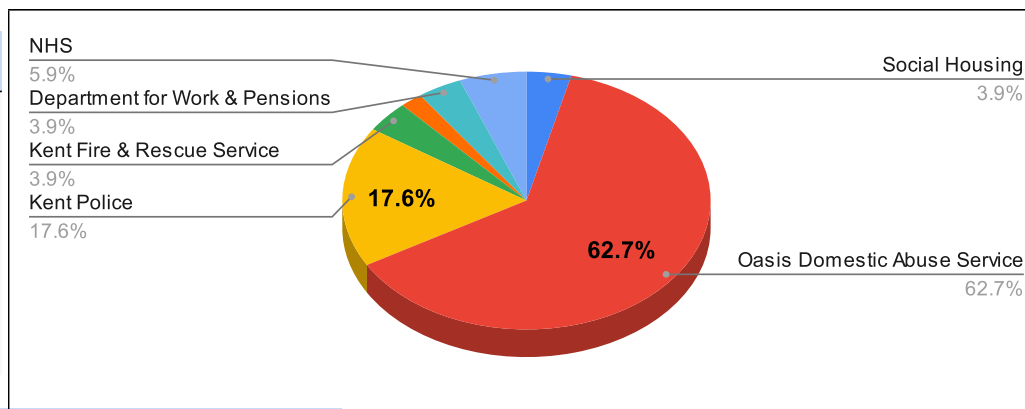
REFERRAL TYPE	NUMBER
High risk referrals (full comprehensive checks and installation of 4 or more devices)*	33
Low/medium risk referrals (checks and installation of between 1 and 4 devices)	18
TOTAL	51

*High risk referrals also resulted in **15 additional visits**, to provide further welfare support and install enhanced or updated equipment (**totalling 48 high risk visits** for the 33 referrals).
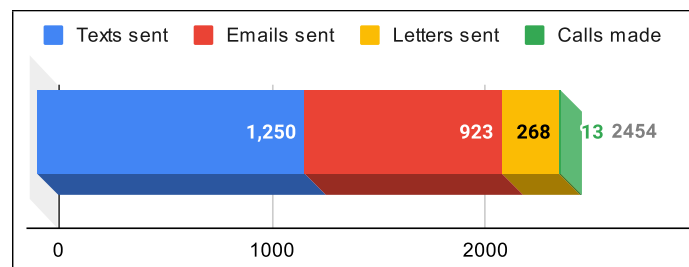
Last updated 25/02/2021

COVID-19 2021

Activities undertaken by MTF (with partners) in Thanet's response to the COVID-19 pandemic, from March 2020. Thanet's Community Hub has been in continuous operation, taking income requests for support. Outgoing communications have been at delivered specific times throughout the year, as appropriate in accordance to spikes in COVID-19 and Government guidance on sheilding.

LOCKDOWN 3*

Outgoing communications (January 2021 to March 2021)

Visits (for residents we were unable to contact by telephone)	**0**
Calls (to residents supplying ONLY landline number)	**13**
Texts (to those who provided a mobile contact number)	**1,250**
Emails (to those who provided a contact email address)	**923**
Letters (to all CEVs without text/email facilities following the November lockdown and subsequent Tier 4 announcement)	**268**

Texts sent **Emails sent** **Letters sent** **Calls made**

1,250 923 268 13 2454

0 1000 2000

*As of 20/05/2021

INCOMING SUPPORT REQUESTS*

Communications (January 2021 onwards)

January 2021	**210**
February 2021	**127**
March 2021	**61**
April 2021	**23**
TOTAL	**421**

*As of 20/05/2021

Incoming support requests
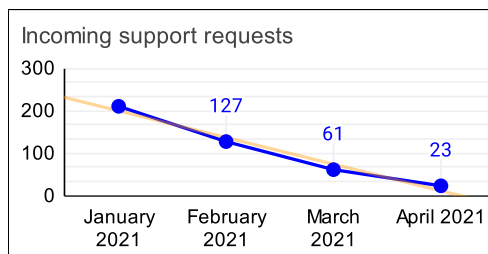
300
200 127
100 61 23
0
January 2021 February 2021 March 2021 April 2021

COVID-19 2020

Activities undertaken by MTF (with partners) in Thanet's response to the COVID-19 pandemic, from March 2020 to December 2020. Thanet's Community Hub has been in continuous operation, taking income requests for support. Outgoing communications have been at delivered specific times throughout the year, as appropriate in accordance to spikes in COVID-19 and Government guidance on sheilding.

LOCKDOWN 2

Outgoing communications (November 2020 to December 2020)

|	
Calls (to residents supplying ONLY landline number)	**2,933**
Visits (for residents we were unable to contact by telephone)	**159**
Texts (to those who provided a mobile contact number)	**2,752**
Emails (to those who provided a contact email address)	**3,116**
Letters (to all CEVs without text/email facilities following the November lockdown and subsequent Tier 4 announcement)	**1,492**

Incoming support requests (March 2020 to December 2020)	**4,020**

Incoming help requests

From March 2020 to December 2020.

2500
2000
1500
748

LOCKDOWN 1	
Outgoing communications (March 2020 to July 2020)	
Calls and contact attempts (to those providing landline/mobile numbers)	**19,247**
Visits (for residents we were unable to contact via telephone)	**660**
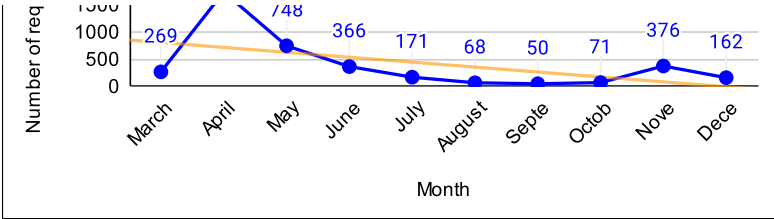
Visits total

Total visits to those who were unreachable by telephone.

■ March 2020 - July 2020   ■ November 2020 - December 2020

VISITS TOTAL | 660 | 159 | 819
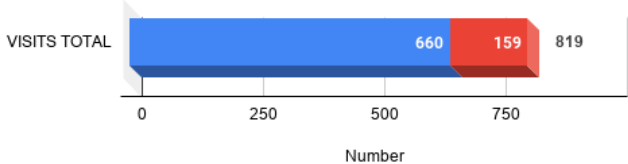
Number

Remote contact total

Number of remote contact attempts including telephone, text message, email or letter.

■ March 2020 - July 2020   ■ November 2020 - December 2020

CONTACT TOTAL | 19,247 | 10,293 | 29,540

Number
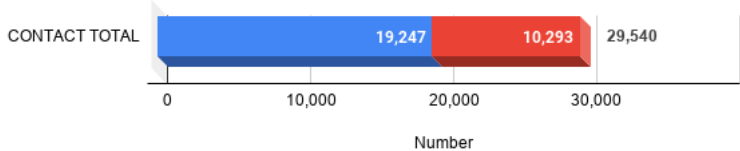
Last updated 25/02/2021

TCSP theme priorities

When developing SARA projects, agency priorities are taken into account. When actions and/or activities are collectively undertaken, this fulfills a priority. This is recorded. This table is an aggregate of recorded activities across all projects fulfilling agency priorities from **January 2021.**

Agency	PRIORITY	Number of times fulfilled
TCSP	Improving community confidence and agency collaboration	90
	Reducing offending and reoffending	23
	Safeguarding our most vulnerable people	79
Department for Work & Pensions	Improve the opportunities for all through work, including groups that are currently under-represented in the workforce	3
	Address poverty through enabling progression in the workforce and increasing financial resilience	58
	Maximise employment across the country to aid economic recovery following COVID-19	3
	Deliver a reliable, high-quality welfare and pensions system which customers have confidence in	73
Kent Fire & Rescue Service	Responding effectively when you need us	59
	Promoting behaviours which help you stay safe and well in your home	52
	Encouraging you to adopt behaviours which keep you safe on the roads	6
	Supporting businesses to help people stay safe in their buildings and comply with legislation	12
	Helping you and the broader community to stay safe from harm caused by accidents, natural events or people intending harm	48
Police & Crime Commissioner	Fight crime, ASB & reduce reoffending	26
	Tackle abuse, exploitation, violence, organised crime and gangs	43
	Invest in schemes that make communities feel safer and support the engagement of residents	56
	Supporting initiatives that reduce the pressure on policing due to mental health	51
	Support victims of crime and abuse	47
	Invest in schemes that make offenders pay for the harm they have caused	2
Community Agreement	Early intervention, prevention and education	10
	Improve quality of life and enhance community resilience	75

TCSP theme priorities

When developing SARA projects, agency priorities are taken into account. When actions and/or activities are collectively undertaken, this fulfills a priority. This is recorded. This table is an aggregate of recorded activities across all projects fulfilling agency priorities from **January 2021.**

Agency	PRIORITY	Number of times fulfilled
Kent Con Safety Ag	Support mental health and wellbeing	60
	Reduce reoffending and support victims	45
Kent Police - The Chief Constable	Tackle abuse, exploitation and violence	47
	Provide visible neighbourhood policing and effective road policing	19
	Put victims first	45
	Combat organised crime and gangs	5
	Deliver an efficient and accessible service	56
	Fight crime and anti-social behaviour	24
Thanet LCPG	Grow up in safe families and communities	20
	Opportunities to achieve and raise aspirations	14

Last updated 07/09/2021